



PRIMAX INTERNATIONAL JOURNAL  
OF COMMERCE AND MANAGEMENT RESEARCH  
Print ISSN : 2321-3604 Online ISSN: 2321-3612



## Certificate of Excellence

THIS IS TO CERTIFY THAT **UDIT JADHAV** HAS PUBLISHED RESEARCH  
ARTICLE ENTITLED "CULTURAL INTELLIGENCE AND ITS IMPACT ON  
FRONT OFFICE SERVICE DELIVERY IN INDIAN FIVE-STAR HOTELS" IN  
**PRIMAX INTERNATIONAL JOURNAL OF COMMERCE AND MANAGEMENT  
RESEARCH** VOLUME NO.13, ISSUE NO-2, JULY – SEPTEMBER, 2025

*T. Rajeswari*

PROF. T. RAJESWARI

*Dr. V. Selvaraj*

DR. V. SELVARAJ





PRIMAX INTERNATIONAL JOURNAL  
OF COMMERCE AND MANAGEMENT RESEARCH  
Print ISSN : 2321-3604 Online ISSN: 2321-3612



## Certificate of Excellence

THIS IS TO CERTIFY THAT **RITU DANDGE** HAS PUBLISHED RESEARCH  
ARTICLE ENTITLED "CULTURAL INTELLIGENCE AND ITS IMPACT ON  
FRONT OFFICE SERVICE DELIVERY IN INDIAN FIVE-STAR HOTELS" IN  
**PRIMAX INTERNATIONAL JOURNAL OF COMMERCE AND MANAGEMENT  
RESEARCH** VOLUME NO.13, ISSUE NO-2, JULY – SEPTEMBER, 2025

*T. Rajeswari*

PROF. T. RAJESWARI

*Dr. V. Selvaraj*

DR. V. SELVARAJ